

Matter.



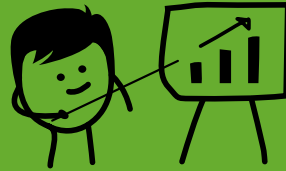
Case Study

Managed Service
for a funded business



**DIAL
A GEEK**

Introduction



Matter is an innovative technology company creating pioneering solutions for capturing, harvesting, and recycling microplastics. They have 30 staff and are based in Bristol.

Business Challenge

Matter came to us at a critical point in their business growth. They needed a better, more structured way of using their tech, improvements in file storage, sharing, and permissions for their growing number of employees, and increased cyber security compliance.

At the time, all Matter's IT was handled by its CEO, Adam Root. This was frequently a distraction from the other more important aspects of his role.

Cyber security was a notably high priority for the company. They needed to reassure their investors and protect their Intellectual Property.

Overall, Matter needed a trusted partner that could facilitate their rapid growth and help them get the most out of their tech.

The Solution

Matter needed a complete overhaul of their Microsoft365 Implementation to allow for data governance.

This involved careful consultation and implementation of Teams and SharePoint that would help reflect their current company structure as well as fit the growing company's future requirements.



Case Study – Managed Service for a funded business
Matter

Business Outcome

- Cyber Essentials certification helped Matter reassure new potential clients as well as the investors who kept the company going with their funding.
- SharePoint migration allows Matter's employees to now work smoothly from multiple sites. The company's growth rate made this vital.
- Our Device Lifecycle Management now supports Matter's mission and helps their IT use be more sustainable and in line with their company values.
- Having a trusted technology partner helps Matter grow knowing that their IT is sensible, structured, and secure.
- An outsourced team taking care of all things IT not only gives Matter peace of mind, but also frees up the CEO's valuable time to do the things he really cares about. In Matter's case, this means running the business and focusing on the company's mission to change our relationship with water and the environment.

Tech Stack and Certs:



Windows



Microsoft
365



Cyber
Essentials

Feedback



The Dial A Geek team are great to work with and have added so much value to Matter. As a start up it's important to have an IT partner that really works with us, understanding our needs, skill gaps and budgets etc. Our system, security and policies are always improving, and any issues are dealt with quickly with a friendly informed voice at the end of the phone when needed.

– Libby Davis
Operations Manager



Certified



Corporation

Would you like us to help you protect
and grow your business? Let's chat!

Call us on
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Book an appointment at
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